Is your parking solution

- Technology neutral
- Infrastructure neutral
- Scalable
- Retrofit-able into existing operations
- Carrier Neutral
- Offering minimal up front cost
- Easily integrated with other
  - Management systems
  - Residential parking systems
  - Infrastructure

iPark’s Virtual Parking Solution is!

As a result of these desirable state of the art features, iPark has developed and offers its virtual cashless parking solution to councils, delivering numerous benefits including the ability to:
- Rationalise technology
- Drive costs out of business
- Provide motorist with a superior parking experience

iPark’s virtual on-street parking solution is a newly developed solution that allows motorists to conveniently pay for car parking by using a mobile telephone. The system offers councils a cost effective and reliable solution to meet the needs of its parking public by managing parking facilities using modern hand-held computers hosting an extensive infringement and parking permit application. The system is very easy to use from the motorist’s viewpoint, whilst having no impact on infrastructure upgrades, delivering excellent management and control features to the parking operator.

A pre-registered iPark motorist simply drives into an iPark nominated parking bay and calls ‘iPark’, whereby the system prompts the motorist to enter a car park ‘Zone’ number followed by the nominated fee. The iPark system simply confirms the parking payment and what time it expires. Ten minutes prior to meter expiry, the system automatically sends an SMS ‘expiry reminder’ message to the motorist, requesting if they wish to reply with a fee value to ‘top up’ the virtual parking meter, up to the maximum permissible time.

The parking inspector simply uses a hand-held computer or mobile phone to verify payment of parking by scanning the iPark windscreen barcode sticker. Immediately the screen displays vehicle and paid parking details, including expiry time. If the parking has expired, the application will prompt the inspector to issue an infringement.

Contact iPark to provide a FREE parking assessment (08)9213 3000 www.i-park.com.au
iPark has relationships with several Pay & Display parking machine manufacturers to offer Mobile Phone Payment (MPP) solutions to pre-registered motorists.

Our MPP for Pay & Display machines solution is:
• Scalable
• Carrier neutral
• Easily integrated with other management systems

As a result of these desirable state of the art features, iPark has developed and offers its MPP parking solution to councils, delivering numerous benefits including the ability to:
• Rationalise technology
• Drive costs out of business
• Provide motorists with a superior parking experience

iPark’s MPP solution for Pay & Display machines allows motorists to conveniently pay for car parking by using a standard mobile telephone. The system offers Councils a cost effective and reliable solution to meet the needs of its parking public by managing parking facilities using modern computing and communication technologies.

A pre-registered motorist simply calls into the iPark system, whereby the system prompts the motorist to enter the relevant Parking Machine ID Number followed by the nominated fee. The iPark system simply confirms the parking payment, debits the motorist’s pre-registered parking account and instructs the Pay & Display parking machine to print out the parking ticket detailing expiry time.

The Council is able to offer motorists an optional SMS Expiry and Clearway reminder enabling return to the vehicle for departure or to initiate another parking term.

Council Benefits
✓ No cash collection, reconciliation or banking
✓ No revenue leakages
✓ Detailed parking statistics
✓ Real time management
✓ Distinguish motorist profiles
✓ Loyalty schemes

Motorist Benefits
✓ No need to carry loose change
✓ Receive parking expiry and Clearway SMS reminders
✓ No need to open wallets or purses at a ticket machine
✓ Itemised billing history

Are you seeking to implement alternative payment methods for Pay & Display parking machines?

Contact iPark to provide a FREE parking assessment (08)9213 3000 www.i-park.com.au
Infringement Application

iPark offers Councils a feature rich, infringement solution that resides on robust sophisticated hand-held PDA devices, specifically designed and tested to provide ongoing reliability in harsh environments. The application includes on-line communications, web based access, image capture, voice recording and wireless printing. Using an ‘Open Platform’ approach, Councils are able to host other mobile applications on the same device accelerating return on investment. Furthermore, the infringement solution includes full integration into iPark’s cashless parking system.

Benefits to the Parking Officer

• Tough, rugged, lightweight handheld computer
• Pre-populated fields for location and vehicle details,
• Access to offenders parking or caution history (black list)
• Includes barcode reader, voice recorder or digital camera
• One device to access many applications
• Access to onboard/online permits database.

Benefits to the Council

• Automatic Cradle Synchronisation (auto download)
• Efficiency and speed in Issuing
• Eliminates data entry errors
• Digital photos and voice files attached to infringement
• Access to local map information with ability to overlay freehand drawings
• Integrated with permit management system
• Integrated with iPark’s cashless virtual parking system
• Greater control of list editor increasing local management capability
• On-Line communications
• Ability to host other council applications on PDA device, i.e. (asset management, occupational health & safety etc.)
• Includes electronic markup book
• Ability to build many other infringement templates including;
  • Local laws and cautions
  • Notices to comply
  • Animal infringements
  • Health & building inspection
  • Asset management
  • Fire inspection
  • Litter abatement etc
• Access to data from multiple PC’s
• Vehicles of interest - access to special vehicle hot-lists
• Barcode reader (residential parking permit)
• Thermal printer

Contact iPark to provide a FREE parking assessment (08)9213 3000 www.i-park.com.au
iPark offers a state of the art Enforcement Management System, to manage the lifecycle of all types of public infringements.

The application takes information from other systems and devices where all information can be accessed, updated and used in printing reports, letters to offenders etc. The system can be easily customised, supporting user privileges and security features.

The Enforcement Management Solution was developed through substantial consultation with enforcement professionals, involving their recommendations in the architectural design and operational features. This seamless and transparent end-to-end solution handles all facets of infringement processing from electronic ticket infringement issuance using mobile technologies, through complete back-office administrative processing, all in accordance with statutory regulations.

The inclusion of a comprehensive appeals and automated permit systems ensures that it is the most effective solution on the market today. The Enforcement system will streamline operations and ensure full realisation of infringement revenue, whilst continuing to uphold your customer service objectives.

Infringement & Permits Management
This web enabled Infringement and Permit Management System is specifically developed for organisations such as Local Government Authorities, Universities, Hospitals, Airports, or any entity who manage infringements and permits. Over time, complexity of these information systems have increased substantially and yet most enforcement management software has been left behind - until now!

Enforcement Processing System
• Fully web browser based
• Intuitive Windows Interface
• Configurable for the processing of all infringement types
• Generation of final notices /demands/ courtesy letters
• Fully customisable searches allow easy interrogation
• Integrated appeals system, allows for attachment of scanned documents/images
• Court processing including automatic production of court documentation
• Full integration with 3rd party frontend handheld infringement systems
• Integral base component of an attractive software/hardware package enabling the cost-effective
• Implementation of handheld devices using iPark’s PocketPC Based Infringement Issuance System
• Seamless data interaction with numerous external agencies such as PERIN(Vic), Courts Administration Authority(SA), SPER(Qld), FER(WA)
• Choice of database platforms: Oracle, Microsoft SQL Server
• Web services for automatic capture of GPRS infringement data from the mobile field units.

Permits Processing System - General (all modules)
• On-line enquiry for all permits details
• Minimal operator input required to create permit
• Highly configurable search facility
• Replacement permits issued
• Override of eligibility by authorised officers
• Audit trail of all changes